ACCESS STATEMENT – THE CRESSELLY INN

Introduction

We aim to serve the needs of all visitors to our historic four-star inn. We have seven en-suite bedrooms with easy shower and toilet access, including one bedroom with a fully equipped disabled-access bathroom suitable for wheelchair users. We are determined to ensure that all guests can equally and comfortably enjoy our bar, restaurant spaces and bedrooms.

Before arriving

- **Location:** 31 Cardiff Road, Mountain Ash, CF45 4HA.
- **Rail:** The nearest train station is Mountain Ash, located 180 metres from our front door.
- **Bookings:** Detailed enquiries can be made by telephone on 01443 474 157 or by email at info@cressellyinn.com, and our website is at www.cressellyinn.com.

Arrival & Car Parking Facilities

- **Parking:** A large, free car park is directly across the road from the inn, and kerb-side parking is available outside the front door.
- **Surface:** The car park is tarmac and the route to the inn is level.
- **Entrance:** The main entrance has a 2 cm-high ridge which wheelchairs, scooters and other mobility devices need to roll over. Upon entry the main bar and reception areas are on the same level, accessible through fire safety doors. Beyond the reception area there are two steps to the main dining and event spaces. Staff are available to assist with luggage whenever the inn is open.

Public Areas

- **Reception:** Located on the ground floor, as are all public areas of the inn.
- **Flooring:** The main lobby has a firm non-carpeted surface, with wooden floorboards in the bar and reception areas and carpets elsewhere.
- **Bar:** Accessible to wheelchair users, with ample space for moving around. Tables are moveable. A side lounge and the main dining room at the rear of the building can only be reached by two steps from the reception area.
- **Lighting:** Well-lit throughout.

Public Toilets

- There are male and female toilets in the bar, lounge and main dining areas but no disabled-access toilet.

Bedroom Accommodation

- **Lighting:** All stairs and hallways to the bedrooms have movement-activated lighting so that lights are always on when needed.
- **First floor:** Five ensuite double bedrooms on the first floor can be reached by stairs or an elevator. The closest bedroom to the elevator is a disabled-access room with a fully disabled-access bathroom. It has twin beds which can be combined into a king-sized bed, plus an armchair that can convert into a single sofa bed. An evac-chair is provided for wheelchair users. All first-floor bedrooms have separate ensuite bathrooms with showers.
- **Second floor:** Reached only by a flight of stairs, the top floor has two bedrooms: a single room with an ensuite bathroom and shower, and a family room with an ensuite bathroom that includes a separate shower and a bath. The family room has twin beds that can be combined to make a king-sized bed, plus a single bed plus a couch that can fold out into a double sofa bed.
- **En-suite:** All bathrooms include walk-in showers, and the family room also has a bath.
- **Emergency:** An emergency pull cord alarm is provided in the first-floor disabled access room. When the alarms sound the elevator returns immediately to the ground floor, and an evac chair is available to assist guests with mobility problems descend the stairs.

Additional Notes

- **Hearing disabled:** An under-pillow vibrating fire alarm is available for all rooms.
- **Staff Training:** All staff are trained to assist guests with disabilities.
- **Assistance Dogs:** Registered assistance dogs are welcome.
- **Evacuation:** A personal emergency evacuation plan can be arranged upon check-in.
- **Dietary requirements:** We cater for many dietary needs, including allergies, vegan and vegetarian dishes and religious requirements.
- **Try us!** You are welcome to arrange a visit ahead of booking to familiarise yourself or others with the venue at no additional cost.